

Special Notice for Billpay Users:

As part of our Online Banking upgrade we are required to switch Billpay platforms. The current Billpay platform does not allow some of the information to be transferred into the upgraded version. There are a number of steps that are important for you to take prior to Upgrade Weekend ▼

Immediately:

Cancel any ebills you receive through Billpay so the companies you currently receive ebills from can send you either an email or paper statement for payments due in December. We recommend you save or print copies of ebills currently stored in Billpay as we will be unable to move them into the new Billpay system.

Sunday November 25th:

This will be the last day the current Billpay system will be available. Prior to this date please take the following steps:

- Make sure you have current contact information for any payees you will be making payments to post conversion as only the original information at the time the payee was set up in the system will be ported over.
- Print or save to your computer any payment history you would like to retain.
- Print or save a copy to your computer of all payees you have set up.
- Finish scheduling any payments you would like made prior to Nov 30th.

Monday November 26th:

Access to the Billpay system will be turned off and there will be no way to view, initiate new payments, cancel scheduled payments or make adjustments to dates and amounts. Any bills initiated prior to Nov 26th and scheduled to be paid between Nov 26th and Nov 30th will be paid as scheduled.

Friday November 30th:

This is the last day that bills will be paid out of the current Billpay system. Reoccurring payments scheduled for December 1st and 2nd will be paid on Nov 30th. No future dated payments will occur unless set up in the new Billpay system.

Monday December 3rd:

The new Billpay system will be available.

- Verify Payee Information Is correct.
- Schedule and verify future payments.

Note: we will only be importing data that we can verify, therefore please be diligent in following the steps indicated above so you have the records necessary to complete the setup of your billpay account on the new system.